

Managed Workplace 2011 introduces enhancements to asset collection, with a continuous distributed collection of hardware and software information, collected quickly.

Managed Workplace 2011 provides much greater hardware detail than ever before, setting a new industry standard.

### Feature Summary

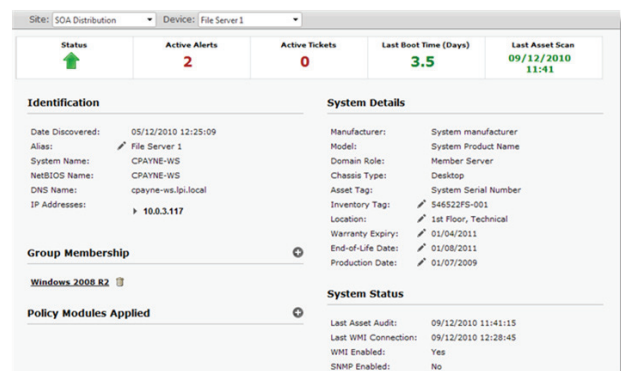
When you install an Onsite Manager at a customer site, it automatically begins scanning for devices within the IP addresses you've defined, discovering new devices and collecting detailed data. The asset scan on newly discovered devices is performed automatically and doesn't wait for a predefined interval. Device Managers collect asset information right away, so system data is in the Service Center within minutes of installation.

All device management pages show the last boot time of a device as well as a timestamp of when the last asset scan and WMI connections occurred.

Key items are displayed on the overview page, such as operating system details, use of all local disks and processor and memory summaries.

Of course, greater detail is available on the device management inventory pages.

The hardware page provides all the data you could ever need about motherboard, processors, physical disks, logical disks, optical drives, memory and other components, displayed in collapsible sections.



Site: SOA Distribution | Device: File Server 1

|        |                  |                   |                            |                                   |
|--------|------------------|-------------------|----------------------------|-----------------------------------|
| Status | Active Alerts: 2 | Active Tickets: 0 | Last Boot Time (Days): 3.5 | Last Asset Scan: 09/12/2010 11:41 |
|--------|------------------|-------------------|----------------------------|-----------------------------------|

**Identification**

Date Discovered: 05/12/2010 12:25:09  
Alias: File Server 1  
System Name: CPAYNE-WS  
NetBIOS Name: CPAYNE-WS  
DNS Name: cpayne-ws.lpi.local  
IP Addresses: 10.0.3.117

**System Details**

Manufacturer: System manufacturer  
Model: System Product Name  
Domain Role: Member Server  
Chassis Type: Desktop  
Asset Tag: System Serial Number  
Inventory Tag: S46522FS-001  
Location: 1st Floor, Technical  
Warranty Expiry: 01/04/2011  
End-of-Life Date: 01/08/2011  
Production Date: 01/07/2009

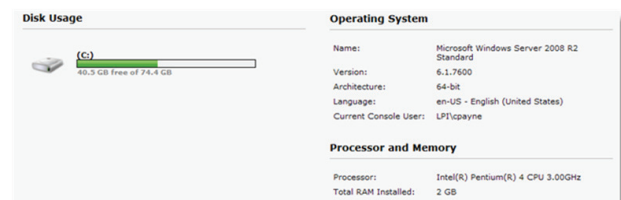
**Group Membership**

Windows 2008 R2

**Policy Modules Applied**

**System Status**

Last Asset Audit: 09/12/2010 11:41:15  
Last WMI Connection: 09/12/2010 12:28:45  
WMI Enabled: Yes  
SNMP Enabled: No



**Disk Usage**

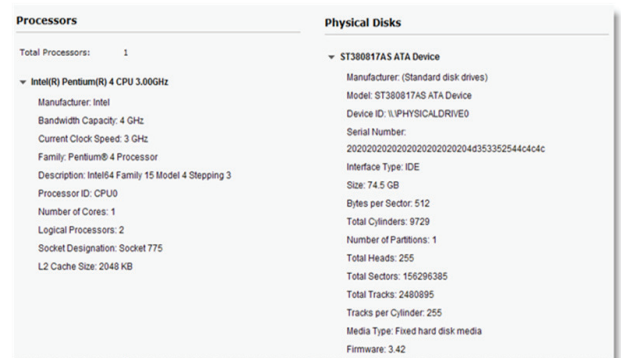
(C:) 40.3 GB free of 74.4 GB

**Operating System**

Name: Microsoft Windows Server 2008 R2 Standard  
Version: 6.1.7600  
Architecture: 64-bit  
Language: en-US - English (United States)  
Current Console User: LPI\cpayne

**Processor and Memory**

Processor: Intel(R) Pentium(R) 4 CPU 3.00GHz  
Total RAM Installed: 2 GB



**Processors**

Total Processors: 1

Intel(R) Pentium(R) 4 CPU 3.00GHz

Manufacturer: Intel  
Bandwidth Capacity: 4 GHz  
Current Clock Speed: 3 GHz  
Family: Pentium® 4 Processor  
Description: Intel®4 Family 15 Model 4 Stepping 3  
Processor ID: CPU0  
Number of Cores: 1  
Logical Processors: 2  
Socket Designation: Socket 775  
L2 Cache Size: 2048 KB

**Physical Disks**

ST380817AS ATA Device

Manufacturer: (Standard disk drives)  
Model: ST380817AS ATA Device  
Device ID: \\.\PHYSICALDRIVE0  
Serial Number: 20202020202020202020204d35352544c40c  
Interface Type: IDE  
Size: 74.5 GB  
Bytes per Sector: 512  
Total Cylinders: 9729  
Number of Partitions: 1  
Total Heads: 255  
Total Sectors: 156296385  
Total Tracks: 2480895  
Tracks per Cylinder: 255  
Media Type: Fixed hard disk media  
Firmware: 3.42

The operating system page provides detailed information on the Windows system, including the version, architecture, serial number and product key for the operating system, Microsoft Office and SQL. Complete environment variables are displayed along with all printer drivers, file shares and scheduled tasks.

The software page is subdivided into Application software, Windows Services, Hotfixes and Updates and Microsoft Product Keys. Product Keys are collected for Microsoft Windows, Office, SQL and other products.

For more information about the enhancements to Asset Management and how to use these new features, please refer to the **Managed Workplace 2011 User Guide**, available in the Partner Portal

## FAQ

**How frequently are assets collected?**

You can configure the asset discovery interval on a per-site basis. By default, the interval is 4 hours. What this means is that every 4 hours, all known devices will be scanned for their assets. Asset scanning is distributed over the entire interval, not handled as a one time job on the interval timer.

**Which Level Platforms reports include the new asset information?**

All asset and inventory reports will include new information. The Windows Licensing Summary report will now include the product keys.

| Name  | Version        | Vendor                     | Install Date | Application Software   |
|---|----------------|----------------------------|--------------|--|
| Snagit 8  | 8.2.2          | TechSmith Corporation      | 03/11/2010   | Application Software<br>Windows Services<br>Hotfixes and Updates<br>Microsoft Product Keys<br>User |
| Microsoft .NET Framework 4 Client Profile           | 4.0.30319      | Microsoft Corporation      | 18/10/2010   |  |
| Microsoft .NET Framework 4 Extended                 | 4.0.30319      | Microsoft Corporation      | 01/10/2010   |  |
| Microsoft Office Project Professional 2003          | 11.0.8173.0    | Microsoft Corporation      | 24/08/2010   | Charles Payne<br>Level Platforms LPI   |
| Google Toolbar for Internet Explorer                | 1.0.0          | Google Inc.                | 01/07/2010   |  |
| Adobe AIR   | 2.0.2.12610    | Adobe Systems Inc.         | 01/07/2010   |  |
| Acrobat.com   | 2.1.0          | Adobe Systems Incorporated | 01/07/2010   |  |
| Adobe Reader 9.3.3                                  | 9.3.3          | Adobe Systems Incorporated | 01/07/2010   | Windows User   |
| Symantec Endpoint Protection Small Business Edition | 12.0.122.192   | Symantec Corporation       | 28/06/2010   |  |
| ATI Catalyst Install Manager                        | 3.0.715.0      | ATI Technologies, Inc.     | 25/06/2010   | Windows User   |
| Microsoft Office Groove MUI (English) 2007          | 12.0.6425.1000 | Microsoft Corporation      | 25/06/2010   |  |